

VicOne Help

COMPAQ Help Desk

- Connection problems
- Web browser problems
- LAN problems
- CASES
- EduMail & Outlook
- **Reliability of Connection Tel: 1800 659 327**

E-mail: doe.helpdesk@compaq.com

EduNet

- All EduNet inquiries
- website filtering
- SINA
- accounts
- caches
- web hosting
- EduNet e-mail accounts
- **EduNet proxy settings Tel: 1800 99 66 33**

E-mail: EDUNETHELP@v234col1.telecom.com.au

EduCache

- Searching URLs
- Adding URLs Website:

<http://management.schools.net.au/manage/educache/>

AAPT

- **only contact if you wish to up grade bandwidth Tel: 1800 638 842**

E-mail: victoc@net.aapt.com.au

VicOne

- connection of curriculum network
- checking of cabling quotes
- building relocation
- LAN configuration
- free bandwidth offers
- further tech. support (after contacting COMPAQ Help Desk) Tel: (03) 9637 3596

E-mail: VicOne@edumail.vic.gov.au

Website: <http://www.sofweb.vic.edu.au/itb/vicone>

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